OFFICE	Debt Collection and Interest on Outstanding Statutory Fees and Charges Invoices
Responsibility of	All Board Members and Staff
Objective	To ensure that outstanding invoices for statutory fees and charges owed to the Board directly by growers are paid on time as per invoice. Interest to be applied to incentivise growers to pay on time and to compensate the Board for delayed income.
Procedures	1. The Board by formal motion sets the interest rate on outstanding statutory fees and charges not exceeding the Reserve Bank Cash Rate plus 5% as prescribed in the <i>Agricultural Industry Services Act 1998.</i>
	Invoices are issued to constituted growers immediately following the entering of delivery information provided by wineries that do not enter into Agency Agreements with the Board with a due date of 30 June of current year.
	2. No discount in the amount outstanding will be provided to growers for early or part payment of invoices.
	 Invoices will stipulate in writing that interest will be applied to accounts that are not settled on or prior to 30 June of current year
	4. If invoices are not settled on or prior to 30 June a reminder notice will be forwarded to the grower within 7 days advising that interest at the set rate (see procedure 1) is now payable to the Board. The notice shall provide 7 days payment term, i.e. due on or before 7 July of current year.
	5. Payments not received on or before the 31 July of the current year inclusive of interest shall be forwarded to the Boards solicitor to be processed by court as a judgement debt, unless a payment plan has been set in place and approved by the RWG Board. Should the payment plan not be met then the debt inclusive of interest shall be forwarded to the Boards solicitor to be processed by court as a judgement debt.
Board Expectations	• That all constituted producers pay their statutory fees and charges prior to or when due.
	 That growers will have received the majority of their payments from their winery prior to having to make payment to the Board.
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